APPENDIX A

# USE OF RESOURCES – 2007 ACTION PLAN

### 1. **FINANCIAL REPORTING**

Key Line of Enquiry	Criteria	Action/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
1. The council produces annual accounts in accordance with relevant standards and timetables, supported by comprehensive working papers	1.1 Continue to reduce the number of matters raised at audit.	<ul> <li>Review Audit Commission Audit 2005/06 action plan and implement recommendations.</li> <li>Compare SORP and current procedures and update relevant parts in the Closedown Procedure Manual.</li> <li>Improve qualitative review process by allowing additional time by enforcing closure of accounts timetable</li> <li>Strengthen year end cut 0ff procedures via report to COMT and increased guidance to budget holders and admin units.</li> </ul>	June 2007 • February - June 2007 March –June 2007 January 2007	Peter     Molyneux /     Reg     Huyton	Finance Department Annual Plan

Key Line of Enquiry	Criteria 1.2 Continue improve papers.		ction/Milestones On-going review as part of closure of accounts processes. Work with Audit Commission on requirements Specify exact layout for debtor and creditor working papers and audit trail requirements Ensure consistency of treatment with PCT debtor and creditor figures.	Start and End Dates • March – June 2007	Lead Officer(s) • Peter Molyneux • Reg Huyton	Links to Other Plans Finance Department Annual Plan
	inform audit a with pr 1.4 Increase involven financial scrutiny Produce that ac the ac provide	l accounts a report ccompanies ccounts to a clear tation of the s and	meetings with audit during accounts process. Log outstanding issues Revise/introduce financial accounts element in training course for Members. Repeat the Member briefing session before the committee meeting to allow Members an opportunity to raise any issues.	<ul> <li>March – September 2007</li> <li>April - September 2007</li> </ul>	<ul> <li>Peter Molyneux</li> <li>Peter Molyneux Reg Huyton</li> </ul>	Finance Department Annual Plan

Key Line of Enquiry	Criteria	Action/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
2. The Council promotes external accountability.	2.1 Summary financial information that meets the need of a range of stakeholders is published and their views are considered in deciding whether to publish an annual report.	<ul> <li>Further identification of 'stakeholders'</li> <li>Explore the use of the Citizens Panel survey/Area Forums and the Wirral website to obtain input from stakeholders</li> <li>Continue publication of summary version of accounts</li> <li>Publish explanatory information/glossary of terms</li> <li>Review current BVPI annual report and/or similar documents. Consider inclusion of summary accounts and an explanation of key financial information/technical terms designed to be understandable by the members of the public.</li> </ul>	Summer 2007 • By Summer 2007 • September 2007 • Summer 2007	• Peter Molyneux	Corporate Action Plan
	2.2 Continue to improve communication on the availability of reports in other formats are available on request.	<ul> <li>Ensure reports are available in a wide variety of formats to meet local user needs.</li> <li>Explore the use of a standard message included on all public documents re different formats.</li> </ul>	• By Summer 2007	Corporate Services	Corporate Action Plan

Key Line of	Criteria	Action/Milestones	Start and End	Lead	Links to
Enquiry			Dates	Officer(s)	Other Plans
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#### 2.FINANCIAL MANAGEMENT

Key line of Enquiry	Criteria	Action/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
3. The council's medium-term financial strategy, budgets and capital programme are soundly based and designed to deliver its strategic priorities.	<ul> <li>3.1 Update/review the Constitution for financial matters.</li> <li>A formalised regular training programme providing training on financial issues for Members, finance staff and non-finance staff.</li> </ul>	<ul> <li>Continue annual review of the Constitution and update (if necessary).</li> <li>Identify financial training requirements of stakeholders</li> <li>Comprehensive timetable of financial training courses produced.</li> </ul>	Summer 2007	<ul> <li>Ian Coleman/ Tom Sault Mark Reaney</li> </ul>	

Key line of Enquiry	Criteria 3.2 The Capital Projects assessment form includes Prudential Indicators. The indicators are used in assessing the affordability of capital projects.	<ul> <li>Action/Milestones</li> <li>Apply prudential indicators to all projects. Monitor results and review for further changes. Feedback the information through regular reports.</li> </ul>	Start and End Dates • Summer 2007	Lead Officer(s) • Tom Sault	Links to Other Plans Finance Department Annual Plan
	3.3 The corporate business plan drives the medium- term financial strategy and internal resource allocation, with changes in allocations determined in accordance with policies and priorities	<ul> <li>Further develop Medium Term Financial Plan to underpin MTFS. Detail plans as to how funding gaps are to be bridged and link to other internal strategies.</li> <li>Develop sensitivity analysis and risk assessments as part of the MTFS.</li> </ul>	• Summer 2007	• Peter Molyneux	

Key line of Enquiry	Crite	ria	Ac	tion/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
<ol> <li>The council manages performance against budgets.</li> </ol>	4.1	Council budget monitoring is predictive rather than backward looking, focused on large, high risk or volatile budgets, related to operational activity indicators that are lead indicators of spend and informed by a risk assessment	•	Review of financial monitoring report format undertaken to ensure continuous improvement. Timetable for production of profiled budget monitoring reports within 10 days of period end created and monitored during year	<ul> <li>March</li> <li>March</li> </ul>	<ul> <li>Jenny Spick</li> <li>Jenny Spick</li> </ul>	Finance Department Annual Plan
	4.2	The Financial performance of significant partnerships is regularly reviewed, linked to outputs, and the results shared with partners	•	Ensure legal agreements are in place Introduce partnership risk management toolkit Review formalized reporting requirements	• On-going	• Mark Reaney/ Director of Finance	Finance Department Annual Plan

Key line of Enquiry	Criteria	Action/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
	4.3 Robust, corrective action plans are developed and challenged when a material budget variance arises or is forecast.	<ul> <li>Regular reporting to Finance and Best Value Overview and Scrutiny Committee.</li> <li>Progress on planned savings and efficiencies are regularly reported to committee.</li> </ul>	On-going	Chief     Officers	Constitution
5. The Council manages its asset base.	5.1 The council has an up to date asset management plan and maintains an up to date asset register.	<ul> <li>The AMP is annually reviewed in light of changing corporate or service priorities and financial resources</li> <li>Continue regular updating of register.</li> </ul>	<ul> <li>On-going process</li> </ul>	<ul> <li>Kevin Adderley</li> </ul>	

Key line of Enquiry	Crite	eria	Action/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
	5.2	Council arrangements for reporting to members are sufficient to ensure that they fulfill their responsibility in relation to the council's land and buildings portfolio.	• Evidence that a review of property levels and necessary funding of repairs has been undertaken.	On-going	<ul> <li>Kevin Adderley/ Jeff Sherlock</li> </ul>	
		Members are aware of the level of backlog maintenance and have approved a plan to address as appropriate.	• Ensure plan is reported to committee			
	5.3	The council makes investment and disposal decisions based on thorough option appraisal and whole life costing.	<ul> <li>Further develop option reporting to ensure methodology is embedded.</li> </ul>	Summer     2007	<ul> <li>Kevin Adderley</li> </ul>	
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## 3. FINANCIAL STANDING

Key Line of Enquiry	Criteria	Actions/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
6. The Council manages its spending within the available resources.	6.1 Review the policy on the level and nature of reserves and balances determined on understanding of needs and risk, and reflected in the MTFP.	<ul> <li>Report produced formalising reserves and balances policy and ensuring links to risk assessments (including of overspends) are explicit</li> </ul>	• April	Tom Sault	Medium Term Financial Strategy
	6.2 The Council sets and monitors targets for all material categories of income collection and recovery of arrears, based on age profile of debt.	<ul> <li>Expansion of financial matters report</li> <li>Effectiveness and cost of recovery actions reported</li> <li>Cashflow costs of non collection of material items of income are calculated</li> </ul>	On-going	<ul> <li>Malcolm Flanagan/ Reg Huyton</li> </ul>	
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## 4. **INTERNAL CONTROL**

Key Line of Enquiry	Criteria	Actions/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
<ol> <li>The Council manages its significant business risks.</li> </ol>	7.1 The risk management process specifically identifies risks and	<ul> <li>Internal Audit programme to be informed by key corporate and departmental risks.</li> </ul>	• April 2007	<ul> <li>David Garry</li> </ul>	Corporate Action Plan
	provides for assurances to be obtained about the management of those risks.	<ul> <li>Continued annual review of risk data in business plans</li> </ul>	• April 2007	<ul> <li>Mike Lane /Risk M'gement Forum</li> </ul>	
		<ul> <li>Risk management strategy review completed</li> </ul>	• April 2007	<ul> <li>Mike Lane /Risk Manageme nt Forum</li> </ul>	
		<ul> <li>Change Management guidance produced which includes risk management guidance</li> </ul>	• April 2007	<ul> <li>Anna Clarke/Mik e Lane</li> </ul>	

Key Line of Enquiry	Criteria	Actions/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
	7.2 All appropriate sta given relevant training and guidance to enable them to take	delivered to relevant Members.	<ul> <li>January 2007 and follow up June 2007</li> </ul>	Mike Lane	Corporate Action Plan
	responsibility for managing risk within their own working environment. Members with	Officer training for relevant new starters undertaken during year (initial roll out now completed)	During 2007 as appropriate	Mike Lane	
	specific responsibility for risk management given risk management awareness training	Change Management training (undertaken if and when appropriate) to incorporate risk management element g.	As appropriate	• Anna Clarke	
	7.3 The risk management process specifical identifies risks in	Continuous review of Partnership Register y	From     March     2007	<ul> <li>Mark Reaney</li> </ul>	Corporate Action Plan
	relation to partnerships and provides for assurances to be	Guidance issued identifying and managing partnership risks to be developed.	December 2006	<ul> <li>Mark Reaney/ Mike Lane</li> </ul>	
	obtained about the management of those risks.	• Audit of risk arrangements to ensure compliance with above standards.	During     2007	<ul> <li>David Garry</li> </ul>	

Key Line of Enquiry	Crite	ria	Actions/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
<ol> <li>Council has arrangements in place to maintain a sound system of internal control.</li> </ol>	8.1	Annual review and update of procedure notes / manuals for business-critical systems and disaster recovery arrangements.	Check regular testing and reviews have taken place. Ensure business continuity plans as per Civil Contingencies act are in place and business continuity plans are reviewed regularly.	<ul> <li>During 2007</li> <li>On going</li> </ul>	<ul> <li>David Garry</li> <li>Chief Officers/ Mark Camborne</li> </ul>	Internal Audit Annual Plan
	8.2	The standing orders, standing financial instructions and scheme of delegation are reviewed at least annually.	Annual review completed.	• By 30 June 2007	<ul> <li>Ray Williams</li> <li>Mark Reaney</li> <li>Ian Coleman</li> </ul>	Constitution

Key Line of Enquiry	Criteria	Actions/Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
y	8.3. The Council has identified its significant partnerships and has appropriate governance arrangements in place for each of them.	See earlier in above document	•	Mark     Reaney	
<b>9.</b> Council has arrangements in place that are designed to promote and ensure probity and propriety in the conduct of its business.	9.1 Create an audit committee, which is constituted as a full committee of the council and is independent of both the Executive and Scrutiny functions.	<ul> <li>An Audit Committee continues to function.</li> <li>Audit Committee Members continue to receive training (as appropriate) relevant to their responsibilities.</li> </ul>	<ul><li>On going</li><li>On going</li></ul>	<ul> <li>Mark Reaney/ lan Coleman</li> </ul>	Constitution
	9.2 Improve the communication to staff and those parties contracting with the council of the Whistleblowing policy.	Increased awareness of the policy. Guidance to external contractors on website. Policy incorporated within tender documentation	<ul> <li>On going or achieved</li> </ul>	<ul> <li>Paul Bradshaw/ Ray Williams</li> </ul>	

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	9.3. The Council has arrangements in place to ensure that it has a sound system of internal financial control, fo example carrying out regular bank reconciliations and reconciliations of major feeder systems	On going review of progress	<ul> <li>March 2007</li> <li>March 2007</li> <li>During 2007/08</li> </ul>	Bob Neeld	
	9.4 The Council is proactive in its role to raise and promote the standards of ethica behaviour, e.g. through the Standards Committee.		• On-going •	• Mark Reaney	Corporate Action Plan

# 5. VALUE FOR MONEY (see also Corporate Plan)

Key line of Enquiry	Criteria	Action/ Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
<b>10.</b> The council currently achieves good value for money.	10.1 Overall Costs and unit costs for key services demonstrate best value compared to other councils providing similar levels and standards of services ad allowing for the local context.	<ul> <li>Development of cost indicators and benchmarking to enable understanding and challenge to costs.</li> </ul>	• April 2007	Peter     Molyneux/     Russ     Glennon	Corporate Action Plan

Key line of Enquiry	Criteria	Action/ Milestones	Start and End Dates	Lead Officer(s)	Links to Other Plans
	10.2 The Council manages and improves value for money	Change Management programmes introduced to deliver efficiencies and linked with efficiency plan	• April 2007	Jacqui     Roberts/     Anna     Clarke	
		Value For Money Challenged via use of VFM profiles		Peter     Molyneux	